

Vineyard Medical Centre

IMPORTANT CHANGES TO FEES

P: 03 9216 5600 W: vineyardmedicalcentre.com.au

A: 2-6 Sussex Court Sunbury

Dear Patients,

Today Medicare rebates do not cover the full cost of providing you with medical care. This is because the rate at which successive governments have indexed the Medicare Schedule fees has been substantially lower than increases in the Consumer Price Index (CPI) and average weekly earnings.

The reality is that Medicare rebates do not cover the cost of providing you with a safe and high quality service. The fees charged by this practice have to cover all of our practice costs including employing receptionists and practice nurses, and meeting our operating expenses such as rent, medical equipment, electricity, computers and insurance.

It is not possible for this practice to meet our running costs each year without increasing our fees. The Medicare rebate issue means that this practice is no longer able to bulk bill our patients.

From Thursday 1st September, our practice will be charging you the following fees for our most common services:

- Children 15 years and under rebate plus \$20 gap
- Private patients Overall fees will increase by \$5, with concession card holders continuing to receive a \$10 discount.
- 65 years and over with a valid pension or concession card rebate plus \$20 gap

Our common fees will be available for viewing in the waiting room and on our website as soon as Medicare update their fees.

Sincerely,

Owners of Vineyard Medical

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Dear Patients,

With private billing being introduced to our clinic, it's more important than ever to update your bank details with Medicare.

Patients can register their bank account details:

- Online- by using their Medicare online account via MyGov, or the express plus Medicare mobile App
- Over the phone by calling 132 011
- In person by lodging a completed bank details form at a service centre either in person, or using the drop box located in the service centre.

The closest Medicare office to Vineyard Medical Centre is: 13/31-33 Evans Street
Sunbury 3429

Once your bank account details are registered, your Medicare rebate will be paid directly into your nominated bank account. If you are not registered, your rebate will not be paid.

Alternatively, you can use our on-the-spot claiming option via Tyro which pays your rebate directly into your cheque or savings account via your EFT/debit card.

For more information head to: https://www.servicesaustralia.gov.au/medicare-online-account-help-update-your-bank-account-details

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